

## MONSON HOUSING AUTHORITY Monson, Massachusetts

## **REPORT ON AGREED-UPON PROCEDURES**

For the Fiscal Year ending June 30, 2018



212A MAIN STREET MONSON, MA 01057 413-893-9585 413-893-9395 FAX



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## INDEPENDENT AUDITORS' REPORT ON APPLYING AGREED-UPON PROCEDURES

February 26, 2019

The Board of Commissioners Monson Housing Authority Monson, Massachusetts

We have performed the procedures enumerated below, which were agreed to by the Board of Commissioners, the Department of Housing and Community Development (DHCD) and management of the Monson Housing Authority, solely to perform the agreed-upon procedures, as prescribed by the Massachusetts Department of Housing and Community Development for the year ended June 30, 2018. The Monson Housing Authority's management is responsible for management decisions and functions and maintaining internal controls, including monitoring ongoing activities. This agreed-upon procedures engagement was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants. The sufficiency of these procedures is solely the responsibility of those parties specified in this report. Consequently, we make no representation regarding the sufficiency of the procedures described below either for the purpose for which this report has been requested or for any other purpose.

The procedure and the associated findings are presented in the Schedule of Agreed-Upon Procedures included in the report.

We were not engaged to and did not conduct an examination, the objective of which would be the expression of an opinion on the effectiveness of the Monson Housing Authority's internal controls or on compliance with certain provisions of laws, regulations, contracts, and grant agreements. Accordingly, we do not express such an opinion. Had we performed additional procedures, other matters might have come to our attention that would have been reported to you.

This report is intended solely for the information and use of the Board of Commissioners, DHCD and management of the Monson Housing Authority, is not intended to be and should not be used by anyone other than these specified parties.

Lisa Fallon, CPA PC

Housing Authority: Monson

## Fiscal Year End (FYE): 6/30/18 Date AUP Conducted: 2/20/19 Executive Director: Donna Bergeron CPA: Lisa Fallon CPA P.C.

CPA Phone: (413) 893-9585

A. Rent Collection / Tenant Accounts Receivable / Account Write-Offs		
Number of Category Exceptions:         0         Category Rating:         No Findings           A. Rent Collection – Walk-through of sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of individual rent receipts to ensure all the following steps are being executed.	No Exception Found	
1. Log of rent collected is complete, accurate and includes all necessary information.	NE	
<ol> <li>Post-dated checks for current amount due is not accepted payment by LHA.</li> <li>Trace amounts from receipt log to deposit slip for bank. Cash is deposited daily per DHCD guidelines (per Accounting Manual Sec. 8, p. 3). Except IF: LHA has only one exception and the state of the state o</li></ol>	NE	
administrative employee who deposits cash at least weekly. 4. Reconcile tenant ledger with receipt log, bank deposit and General Ledger.	NE	
5. What is on General Ledger matches bank statement (bank reconciliation) and Operating Statement and Balance Sheet (51-1 and 51-2 respectively). B. Rent Collection – Segregation of Duties	NE No Exception Found	
1. Document and evaluate internal controls and segregation of duties for steps 1 to 5 above. For LHAs with only one administrative employee: if sufficient internal control and segregation of duties are not in place, there are mitigating controls in place, such as reporting the frequency/amount of credit adjustments to the board or fee accountant.	S NE	
C. Rent Collection – Tenant Accounts Receivables (TAR)	No Exception Found	
1. Aging of Tenant Accounts Receivable is matched to the General Ledger and to the Balance Sheet TAR (51-2).	NE	
2. Draw a sample of uncollected TAR accounts (Small - 3, Med - 5, Large - 7, Very Large - 9). Rent Collection is in compliance with LHA rent collection policy (per Contract for Financial Assistance (CFA) and Management Plan IIIC).	NE NE	
3. Allowance for Doubtful Accounts is determined in accordance with GAAP and LHA has evaluated estimate on annual basis. Reasonable allowance based on historical data. Repayment Agreements reconcile to the Balance Sheet/Operating Statements and are in accordance with DHCD policy.	NE	
D. Account Write-Offs – Walk-through uncollected rent that was written-off.	No Exception Found	
If no write-offs can be found, please select N/A option from drop down for <u>both</u> steps 1 and 2. 1. Obtain detail of write-offs and verify that write-offs are in accordance with DHCD policy.	NE .	
<ol> <li>Documentation of Board approval to write-off account (board approval of write-off required per budget guidelines for Acct #4570 - Collection Loss).</li> </ol>	NE	
Exceptions Noted: None		
Internal Control Recommendation:		
Authority's Response: N/A		

1. Verify analytically (not to exact amount) that FYE-end wages gross payroll reported on the LHA's General Ledger for all programs and all employees matches actual wage amounts reported on Forms 941 and WR-1 (state and federal filings).         2. Look at DHCD-approved budget Schedule of All Salaries and Positions "Report" in HAFIS and identify five highest paid salaries from all funding sources. Verify analytically (within % ANUEL increase for that year - exclude overtime in calculation for maintenance employees) that it matches the amount reported at FYE on the LHA's Top 5 Compensation Form (LHA should have a copy on file). Verify the amount reported on the Top 5 Compensation Form matches <u>exactly</u> the amount reported on reconciled Form 941 and the corresponding state online submission (mass.gov/lwd/unemployment-insur/employers/).         3. LHA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract signed by the LHA, Executive Director and DHCD.         4. Select a Single Pay Period:       N         1. Trace timesheet/timecards to the payroll register.       2. Test for completeness and accuracy.         3. Proper controls and approvals are in place, i.e. employees sign timesheets, the Executive Director signs off on employee timesheets, and the Executive Director maintains a timesheet.       N		Housing Authority: Monson
Wage Reconciliation       N         1. Verify analytically (inct to exact amount) that FVE-end wage gross payroll reported on the LHA's General Ledger for all programs and all employees matches actual wage amounts reported on Forms 941 and WE-1 (state and federal filings).       N         2. Look at DHCD-approved budget Schedule of All Solaries and Positions "Report" in HAFIS and identify five highest paid salaries from all funding sources. Verify analytically (within % ANUEL increase for that year - exclude overtime in calculation for ministenance employees) that it matches the amount reported at FYE on the LHA's Top 5 Compensition Form (LHA should have a copy on File). Verify the amount reported on the Top 5 Compensition Form Matches exactly the amount reported on reconciled form 941 and the corresponding state online submission (mass.gov/Mu/unemployment-insu/employers/).         3. HAA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD.       The Care Should have a copy on File). Verify the amount reported at FYE on the LHA's Top 5         Select a Single Pay Period:       1. Torac timesheets/timecards to the payroll register.       N         1. Torac timesheets/timecards to the payroll register.       2. Torac timesheets/timecards to the payroll register.       N         1. Test for consistency with personnel policy (personnel policy required per Contract for Financial Assistance (CFA) and Management Plan IIa2) and reconcile to Balance Sheet (S1-2) and General Ledger. If AUP conducted after 9/30/17, personnel policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how succed, 2) al intit Careact (2) al and thace Sheet (S1-2). If GASB 68 acturatal reports		
A verify analytically (not to exact amount) that FYE-end wages gross payroll reported on the UAA's General Ledger for all programs and all employees matches actual wage     amounts reported on Forms 941 and WR-1 (state and federal fillings).     2. Look at DHCD-approved budget Schedule of All Solaries on Positions "Report" in HAFIS and identify five highest paid salaries from all funding sources. Verify analytically     (within % ANUEL increase for that year - exclude overtime in actualization for maintenance employees) that it matches the amount reported at PYE on the UAA's Top 5     Compensation Form (UAA should have a copy on file). Verify the amount reported on the Top 5 Compensation Form matches <u>exactly</u> the amount reported on reconciled     form 941 and the corresponding state online submission (mass, gov)/wd/unemployment-insury(employers/).     3. LHA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and     was not returned to the LHA for faling to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract signed by the UHA, Executive Director     and DHCD.     Select a Single Pay Period:         1. Trace timesheets/timecards to the payroll register.         1. Test for consisteness and accuracy.         3. Proper controls and approvals are in place, i.e. employees sign timesheets, the Executive Director signs off on employee timesheets, and the Executive Director maintains         at timesheet.         Obtain a compensated absences liability schedule:             1. Test for consistence quere, if AUP conducted af ef 97(3).71, gerosomel policy includes (1) the limits on the amount of vaction and skic leave that will be accrued each         year, and when and how such leave will be accrued (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout         for accured and unused sick leave tath tend of employmem		
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within % ANUEL increase for that year - exclude overtime in calculation for maintenance employees that it matches the amount reported at FVE on the LHA's Top 5         Compensation Form (LHA should have a copy on file). Verify the amount reported on the Top 5 Compensation Form matches exactly the amount reported on reconciled form 941 and the corresponding state online submission (mass gov/lwd/unemploymetr).         3. LHA is in possession of DHCD-approved executive contract signed by the LHA, Executive Director and DHCD. If LHA can show that currently being processed by DHCD and was not returned to the LHA's for failing to meet DCHD's requirements, LHA can produce the last DHCD-approved executive contract signed by the LHA, Executive Director and DHCD.         Select a Single Pay Period:       IntractimesheetStylimecards to the payroll register.         1. Trace timesheetStylimecards and accuracy.       3. Proper controls and approvals are in place, i.e. employees sign timesheets, the Executive Director signs off on employee timesheets, and the Executive Director maintains a timesheet.         Dotain a compensated absences liability schedule:       Internol Control for General Ledger. If AUP conducted after 9/30/17, personnel policy includes (1) the limbit on the amount of vacation and sick leave that will be accrued? each year, and when and how such leave will be accrued? Bait and the accrued?         2. Proper controls and approvals are in place, i.e. employees there PHN 2017-14. Verify analytically future liabilities for employee benefits (particularly GASB 45 and GASB 68) are properly reflected on Operating Statements, it is OK for LHA to report 18 and Bainnee Sheet (51-2). If GASB 68 actuarial reports were not received by the LHA in time for year-end financial statements, it is OK for LHA to rep	NE	
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a timesheet.       Image: State of the stat	NE	
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Sheet (51-2) and General Ledger. If AUP conducted after 9/30/17, personnel policy includes (1) the limits on the amount of vacation and sick leave that will be accrued each year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14. Verify analytically future liabilities for employee benefits (particularly GASB 45 and GASB 68) are properly reflected on Operating Statement (51-1) and Balance Sheet (51-2). If GASB 68 actuarial reports were not received by the LHA in time for year-end financial statements, it is OK for LHA to report last year's GASB 68 numbers.         2. Proper controls and approvals are in place, i.e. Executive Director approves employee compensated absences.         3. Compensated absences should be tracked apart from the timesheets, and verification with timesheets should be performed.         4. Accrued and Accumulated leave time matches. Time is accruing as it should.         Exceptions Noted:       None	No Exception Found	Detain a compensated absences liability schedule:
3. Compensated absences should be tracked apart from the timesheets, and verification with timesheets should be performed. 4. Accrued and Accumulated leave time matches. Time is accruing as it should.  Exceptions None None None None	NE	year, and when and how such leave will be accrued; (2) a limit on the amount of accrued vacation that may be carried over from year to year, and; (3) a cap on the payout for accrued and unused sick leave at the end of employment per PHN 2017-14. Verify analytically future liabilities for employee benefits (particularly GASB 45 and GASB 68) are properly reflected on Operating Statement (51-1) and Balance Sheet (51-2). If GASB 68 actuarial reports were not received by the LHA in time for year-end financial
4. Accrued and Accumulated leave time matches. Time is accruing as it should.         Exceptions Noted:         Internal Control	NE	2. Proper controls and approvals are in place, i.e. Executive Director approves employee compensated absences.
Exceptions Noted: Internal Control	NE	3. Compensated absences should be tracked apart from the timesheets, and verification with timesheets should be performed.
Noted: None	NE	4. Accrued and Accumulated leave time matches. Time is accruing as it should.
None		None
		None
thority's Response: N/A		thority's Response: N/A

Housing Authority: Monson			
C. Accounts Payable/Disbursements			
Number of Category Exceptions: 0 Category Rating: No Findings			
<ul> <li>A. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of operating and capital expenditures (at least 1 of each type if have).         <ol> <li>Approval and Segregation of Duties</li> <li>Accuracy</li> <li>Supporting Documentation</li> <li>Allowability</li> <li>Allocation</li> <li>Classification</li> </ol> </li> <li>C. Select a sample (Small - 6, Med - 10, Large - 14, Very Large - 18) of credit card/debit card statements.</li> </ul>	No Exception Found NE		
If no credit/debit expenditures can be found, please select N/A option from drop down for <u>all</u> steps 1 to 8.  1. Approval and Segregation of Duties 2. Accuracy 3. Supporting Documentation (CPAs: include date, description of charge and amount of transaction for each purchase missing documentation below) 4. Allowability 5. Allocation 6. Classification 7. No Sales Tax Paid 8. Card is in Housing Authority name; not Executive Director (or any other staff member) name.	NE NE NE NE NE NE NE NE NE NE NE		
<ul> <li>D. Select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of employee reimbursements (include at least one travel reimbursement).         <ol> <li>Approval and Segregation of Duties</li> <li>Accuracy</li> <li>Supporting Documentation</li> <li>Allowability</li> <li>Allocation</li> <li>Classification</li> </ol> </li> </ul>	No Exception Found NE		
Exceptions Noted: None			
Internal Control Recommendation:			
Authority's Response: N/A			

Housing Authority: Monson			
	D. Inventory (Fixed Assets)		
	Number of Category Exceptions: 0 Category Rating: No Findings		
A. Obtain a copy of the	e depreciation schedules/fixed asset listing:	No Exception Found	
	isting includes both capitalized and non-capitalized items (such as refrigerators, stoves, community room equipment, office equipment, etc.) of \$1,000 or more. es all necessary information, including a tag with an LHA-assigned number for all assets of \$1,000 or more (and all refrigerators and stoves of any value).	NE	
	on schedule/fixed asset listing includes all relevant assets of \$5,000 or more. It also includes all necessary information to sufficiently identify an asset. For includes the make/model/year and for modernization jobs the Fish number.	NE	
3. Items on d	epreciation schedule/fixed asset listing are being accurately depreciated.	NE	
4. Reconcile o	depreciation schedule/fixed asset listing to Form 51-1 (Operating Statement) and General Ledger and evaluate for completeness and sufficiency of detail.	NE	
5. Verify anal	ytically that items listed still exist and are in possession of LHA.	NE	
6. Assets are purchase.	appropriately allocated between Federal and State on General Ledger, Operating Statement (51-1), and depreciated according to which funds were used for	NE	
B. Capitalization Policy		No Exception Found	
1. Verify capi	talization policy is within state established limits (per Accounting Manual, Sec. 16, p.3).	NE	
C. Vehicles		No Exception Found	
1. Confirm ve	hicles are listed on fixed asset listing, and trace vehicles listing to insurance policies.	NE	
Exceptions Noted:	None		
Internal Control Recommendation:	None		
Authority's Response:	N/A		

Housing Authority: Monson		
E. Procurement/Public Bidding for Goods and Services		
	Number of Category Exceptions: 0 Category Rating: No Findings	
For A to C below, examine the cash disbursements journal (or check register) as well as the contract register and identify purchases of goods and services during the year that should have been competitively procured. From these purchases that should have been competitively procured, select a sample (Small - 3, Med - 5, Large - 7, Very Large - 9) of known or possible procurements valuing \$10,000 or more; if possible when selecting the sample, include at least one procurement valuing \$10,000 to \$35,000 and one procurement valuing \$35,000 or more (for goods and services for MGL c. 30B only). If any in the sample were not competitively procured, enter as an exception in A. For sampled purchases that went through procurement, follow procedures under B or C below depending on the size of the procurement.		
A. Competitive Procur	ement When Required	No Exception Found
1. Verify that	sampled purchases for goods and services that should have been competitively procured as defined per MGL c. 30B were competitively procured.	NE
•	ts valuing (pre 11/7/16 - \$10,000 up to \$35,000 OR post 11/7/16 \$10,000 up to and including \$50,000) (for goods and services for MGL c. 30B only). If no pound valuing \$10,000 up to \$35,000, please select N/A option from drop down for each step 1 - 7 below.	No Exception Found
1. (pre 11/7/2	16) Proper selection based on MGL c.30B s.5 IFB requirements/(post 11/7/16) Proper selection based on MGL c.30B s.5 solicitation of quotes requirements.	NE
	16) Documentation of solicitation of at least three oral or written quotes/(post 11/7/16) Documentation of a written purchase description with solicitation of es from at least three persons.	NE
	DHCD-approved template or developed by LHA (not a vendor contract). as for not more than 3 years unless majority board vote allowed it to be longer.	NE NE
5. Board vote	is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff ally Executive Director.	NE
6. Contract d	d not go through automatic renewals unless renewals were part of the original procurement. rement Policy exists (per Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements mentioned in 1 to 6 above.	NE NE
	ts valuing (pre 11/7/16 - \$35,000 or more OR post 11/7/16 more than \$50,000) (for goods and services for MGL c. 30B only). If no procurement can be found ase select N/A option from drop down for each step 1 - 8 below.	No Exception Found
	ection based on MGL c.30B s.5 IFB requirements or MGL c.30B s.6 RFP requirements. (post 11/7/16 only: If using MGL C.30B s.6 RFP requirements, LHA must Procurement Officer (CPO) conduct the procurement under c.30B s.6.)	NE
	16) Documentation of Newspaper advertisement two week prior to bidding process/(post 11/7/16) on of Newspaper advertisement, LHA's Office and COMMBUYS two weeks prior to bidding process.	NE
<ol> <li>If contract was for over \$100K, it was advertised in the Goods &amp; Services Bulletin.</li> <li>If IFB, contract award went to lowest bidder. If RFP, contract went to lowest bidder or letter explaining why went with another bidder.</li> </ol>		NE NE
5. Contract is DHCD-approved template or developed by LHA (not a vendor contract). 6. Board vote is documented approving individual contract, or a board vote to delegate authority over certain contracts (by dollar threshold or other criteria) to an LHA staff		NE
member, usu	ally Executive Director.	NE
	id not go through automatic renewals unless renewals were part of the original procurement. rement Policy exists (Accounting Manual Sec. 16, p.2) and is compliant with MGL c. 30B elements	NE
mentioned in	1 to 7 above.	NE
	e contract register and verify: egister exists and includes all modernization as well as goods and services contracts (per Accounting Manual, Sec. 6, p.12)/PHN 2017-14.	No Exception Found NE
2. For each co	ontract, it includes the following information: contractor, description, active/inactive, start date, end date, extensions available, contract award amount, change	NE
	nt, contract expenditures to date and remaining value. For completeness by analyzing the cash disbursements journal against the contract register.	NE
Exceptions Noted:	None	
Internal Control		
Recommendation:	None	
Authority's Response:	N/A	

Housing Authority: Monson			
	F. Cash Management and Investment Practices		
	Number of Category Exceptions: 0 Category Rating: No Findings		
	year-end bank statements:	No Exception Found	
1. Test the m earlier).	onthly bank reconciliation to ensure that the following two match: General Ledger and bank statements (exclude deposits of rent collected as this was covered	NE	
2. Checks tha reconciliation	t have been issued and marked on General Ledger but have not been cashed (not on bank statement), known as checks in transit are identified as a part of the process.	NE	
B. Bank and Investme	nt Accounts	No Exception Found	
1. Verify that	banking and investment accounts are properly insured or collateralized (per Accounting Manual Sec. 16, p.7)	NE	
Exceptions Noted:	None		
Internal Control Recommendation:	None		
Authority's Response:	N/A		

Housing Authority: Monson		
G. Operating Subsidy		
Number of Category Exceptions: 0 Category Rating: No Findings		
A. Obtain copy of DHCD-approved budget exemptions.	No Exception Found	
If no DHCD-approved exemptions, please select N/A option from drop down for step 1 below.		
1. Compare DHCD-approved budget exemptions for direct reimbursement (as found in the ANUEL & Subsidy Worksheet - Section 8) to LHA record of actual expenses to the General Ledger.	NE	
B. Revenue Reconciliation	No Exception Found	
1. Reconcile revenue to the General Ledger. Compare revenue reported in Accounts #3110, #3190, #3610 and #3690 in the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	NE	
C. Utility Reconciliation	No Exception Found	
1. Reconcile utilities to the General Ledger. Compare utilities reported in Account #4300 on the Operating Statement (51-1) to the General Ledger to the amounts reported in the ANUEL & Subsidy Worksheet.	NE	
Exceptions Noted: None		
Internal Control Recommendation:		
Authority's Response: N/A		

Housing Authority: Monson		
H. Annual Rent Calculation and Compliance		
	Number of Category Exceptions: 0 Category Rating: No Findings	
-	D below, select a sample (Small LHA - 5, Medium LHA - 10, Large or Very Large LHA - 15) of tenant files (from programs 200, 667, 705); if the LHA has multiple ger. Conduct A to C and E, if have MRVP, sample 10% (min:1 max:15) of leased MRVP units.	property managers, at least one file should
A. Obtain the rent roll	and HAP roll:	No Exception Found
1. Verify anal	ytically the completeness of the resident population. (Rent roll and HAP roll support what is reported on Operating Statement Form 51-1).	NE
B. Timeliness of Annua	al Rent Calculation	No Exception Found
	eliness of annual rent redetermination (occurs one year from move-in date or last annual recertification). Except IF: LHA can produce DHCD waiver for Chapter ent redetermination requirement and has done rent redetermination once within 2 years of move-in date or last annual recertification).	NE
C. Accuracy of Rent Ca		No Exception Found
	alculation for proper verification of income, expenses and deductions.	NE
,	ly composition for allowance purposes.	NE
	ation of income, exclusions from income, and deductions.	NE No Execution Found
	ications Regarding Rent Changes fication of rent redetermination sent at least 60 days prior to effective date (see 760 CMR 6.04 (4)(b)).	No Exception Found NE
	ce of Rent Change sent no less than 14 days prior to effective date (see 760 CMR 6.04 (4)(e)).	NE
	liness and proper execution of Lease Addendum (see 760 CMR 6.06 (5)(q)).	NE
E. MRVP Documentati	on (starting with AUPs conducted after 7/31/17)	No Exception Found
1. MRVP file l	has Certificate of Fitness (COF).	NE
	has Letter of Compliance for Lead Paint if child <6 years old and building built prior to 1978 with no new construction permit.	NE
	3. MRVP file has Proof of Ownership which is either 1. Deed/Online Printout from Registry of Deeds or 2. Proof of Insurance or 3. Tax Documents. NE	
4. MRVP file l	has W9.	NE
Exceptions Noted:	None	
Internal Control Recommendation:	None	
Authority's Response:	N/A	